

**R&D Engineer (Complaints Investigation)**  
**Full-time, Galway Office – Veryan Innovation Centre**  
**Ref: V139**

**Summary**

Veryan people are the best at what we do. We share a commitment, a passion and a vision for the contribution Veryan makes to innovation in interventional medicine.

Veryan people power Veryan's business. Whether they are design engineers, quality engineers, clinical study managers or sales specialists, our people bring an unmatched expertise in each of their fields that both inspires and challenges.

Veryan's culture of innovation helps each individual develop both professionally and personally, and our culture of respect means that we all work in a collaborative, supportive and exciting environment.

We currently in an exciting period of growth as we increase the number of territories we are present in and look to expand our product offering. To support this we are recruiting an R&D Engineer with a keen interest in the medical device space. Reporting to the R&D Director, the ideal candidate has strong problem-solving skills with an interest in performing complaint investigations.

**Job requirements**

**Principal Responsibilities**

- Perform complaint investigations as part of a cross functional team
- Contribute to ongoing development, improvement and extension of the company's existing technology and intellectual property portfolio through innovation and invention
- Develop an understanding of the disease state and clinical needs, and keep up to date with current devices and technologies
- Create drawings/specifications of prototypes, components and fixtures
- Develop and perform engineering studies for design verifications and validations
- Write technical procedures, protocols, specifications and reports
- Commit to ongoing personal development to improve technical skillsets

**Education & Training**

- Bachelor's degree or higher in a relevant engineering or scientific discipline is required
- Relevant experience working in the medical device industry. Experience performing complaint investigations is advantageous.

**Experience**

- A minimum of 1-2 years' experience in a similar role
- Excellent problem-solving skills are required
- Ability to contribute and participate in a dynamic team environment is required but must also enjoy working independently when needed as well
- Good knowledge of mechanical analysis & design
- Excellent oral and communication skills
- Ability to prioritise project tasks and meet deadlines
- Proficiency in Microsoft Word, Excel, and PowerPoint
- High level of enthusiasm and motivation is required, with the ability to take input from colleagues